



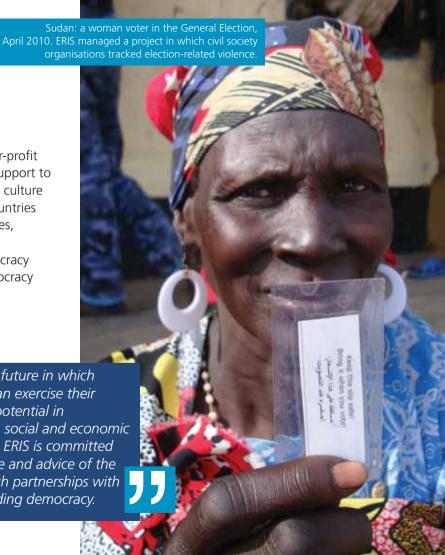
## OUR VISION, OUR MISSION

Electoral Reform International Services is a not-for-profit non-governmental organisation which provides support to strengthen democratic institutions, processes and culture around the world. ERIS has worked in over 70 countries and has provided experts for international agencies, governments, election management bodies, non-governmental organisations, and other key democracy institutions. ERIS covers the full spectrum of democracy assistance and advice

www.eris.org.uk



We have a vision of a future in which citizens everywhere can exercise their rights and fulfil their potential in conditions of political, social and economic freedom. To that end, ERIS is committed to providing assistance and advice of the highest quality through partnerships with those involved in building democracy.



## <u>;;</u>

### **FOREWORD**



This has been a good year for ERIS.

We have designed and managed important and substantial projects in Tanzania, Somaliland and Sudan and ERIS

consultants have assisted key democracy institutions in Zimbabwe, Côte d'Ivoire and Ethiopia. We have also provided experts to DFID for Rwanda and to the European Commission for Nigeria and the Central African Republic. Our Sudan, Côte d'Ivoire and Zimbabwe projects represent the new element in our work - doing more to co-operate with grassroots organisations to promote citizen participation in the democratic process.

Meanwhile we continue to train Long-Term Election Observers and to draw up election observer shortlists for the British Government. During 2010 ERIS experts have observed elections in Ukraine, Bosnia and Azerbaijan as part of OSCE missions, while others have been present in Togo, Sudan, Burundi, Ethiopia, Guinea, Tanzania and Côte d'Ivoire for the European Union: over one hundred observers altogether. ERIS has held two major events to inform the debate about democracy. In November Asma Jahangir delivered the first ERIS Annual Democracy Lecture, organised in partnership with the McDougall Trust and the Westminster Foundation for Democracy. In December British Government Ministers Stephen O'Brien MP and Jeremy Browne MP chose an ERIS platform to outline the new British Government's approach to supporting democracy worldwide.

Finally, ERIS has launched a new website, we have expanded the ERIS team and, as our Treasurer reports on page 18, our financial situation continues to improve and is better now than for some years.

It has been an active and an exciting year. We trust that you will enjoy reading this Annual Report on our activities and achievements in 2010 and, as I said last year, we hope that you will join us in working for democracy.

Keith Best

Keith Best, Chair, Electoral Reform International Services





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## **SUPPORTING DEMOCRACY**

#### **UNIVERSAL DECLARATION OF HUMAN RIGHTS, 1948**

#### **ARTICLE 21**

- (1) Everyone has the right to take part in the government of his country, directly or through freely chosen representatives.
- (2) The will of the people shall be the basis of the authority of government; this will shall be expressed in periodic and genuine elections which shall be held by universal and equal suffrage and shall be held by secret vote or by equivalent free voting procedures.

ERIS advocates a comprehensive and long-term approach to democracy assistance. In particular, we share and welcome the consensus in the international community that engagement to support democratic development must take place throughout the electoral cycle.

This approach is reflected in the new UK Foreign and Commonwealth Office and Department for International Development guidelines *On Electoral Assistance*, which were launched at an event organised by ERIS on 13 December 2010. For more information on the event see page 16.



Ukraine: party campaign tents, January 2010. ERIS recrumanaged the UK observers for the OSCE election observation



### **OUR WORK**

DEMOCRACY FLOURISHES, AND IS MOST SECURE, WHEN IT GROWS FROM WITHIN A COUNTRY, NOT WHEN IT IS IMPOSED FROM OUTSIDE. THAT IS WHY LOCAL PARTNERSHIPS ARE AT THE CENTRE OF ERIS' WORK.

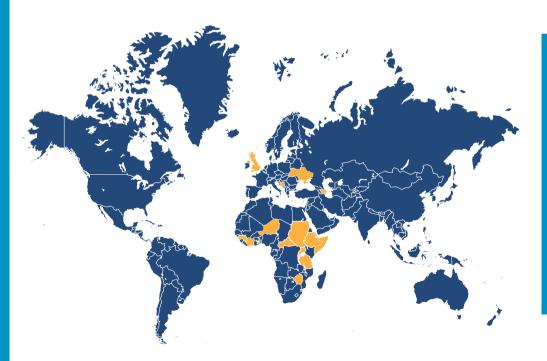
#### WE:

- design, create, and manage major projects;
- provide experts to assist election management bodies and other key democracy institutions, the media, and civil society;
- shortlist observers for the British Government and work with citizen observer groups;
- offer a range of training courses (including for election observers);
- organise major conferences and publish reports.

In future we plan to collaborate in particular with grassroots organisations which are working to prevent election-related conflict, to hold elected representatives to account, to empower women, ethnic and religious minorities, and in general to promote citizen participation in the democratic process. We always build in internal and external evaluation of our projects and try to ensure that the progress made by the project is sustained afterwards.

## **OUR PROJECTS WORLDWIDE IN 2010**

IN 2010 MUCH OF ERIS' WORK HAS BEEN IN AFRICA, WHERE PROGRESS OVER THE LAST FIFTY YEARS IS STILL ACCOMPANIED BY SIGNIFICANT CHALLENGES. IN 2011 EXTRA EFFORTS WILL BE MADE IN EASTERN EUROPE, ASIA, CENTRAL ASIA, SOUTH AMERICA AND THE PACIFIC.



## INTERNATIONAL VISITOR PROGRAMME

During the May UK General Election ERIS' London office organised an International Visitor Programme on behalf of the UK Electoral Commission. 26 representatives of election management bodies from 14 countries participated in the Programme. ERIS prepared briefing sessions and organised visits to constituencies in five boroughs before and on Election Day.

### **DEMOCRACY IN AFRICA**



DR JIBRIN IBRAHIM, DIRECTOR OF NIGERIA'S CENTRE FOR DEMOCRACY AND DEVELOPMENT, GIVES A FORETASTE OF THE ARGUMENT HE WILL MAKE AT ERIS' ANNUAL DEMOCRACY LECTURE IN 2011:

"The twenty-first century should be the period in which Africa consolidates its commitment to democracy. Almost all the countries of sub-Saharan Africa have accepted multi-party democracy as their political system. National conferences have been organised and new Constitutions drawn up; multi-party elections have been held; and almost everywhere military or single-party rule has given way to a new democratic order. One of the most impressive aspects of this continental transition has been the organisation of credible elections in countries just coming out of civil war.

But alongside that there is the huge challenge posed by the actions of incumbent political parties. Kenya and Zimbabwe are good examples. In both countries State power and violence were used by the ruling parties to block the opposition at the polls. The political 'solution' that emerged was the establishment in both countries of governments of national unity, making nonsense of the franchise and the choice it is supposed to provide to the people.

In Nigeria, the most populous African country, three successive elections have each been characterised by more fraud than its predecessor. In Nigeria too it is imperative to re-gain for the citizen the power the franchise is supposed to give. In too many other countries the power of the incumbent party is being abused in other ways to frustrate the wishes of the people.

That is why I argue that if the twenty-first century is truly to be the period in which Africa consolidates its commitment to democracy, reform must be the key theme and the key objective must be to find ways of combating the abuse of incumbency and creating a level playing ground for all parties contesting elections. "

## **CÔTE D'IVOIRE**

OVER TEN MONTHS PRIOR TO APRIL 2010 ERIS' PROJECT FOR THE EUROPEAN COMMISSION IN CÔTE D'IVOIRE HELPED TO ENSURE THAT VULNERABLE AND MINORITY GROUPS WERE BETTER INFORMED ABOUT THE ELECTORAL PROCESS.

ERIS experts worked with 25 community radio stations, organising workshops and providing skills training. The best radio programmes were subsequently distributed on CDs to other community radio stations, allowing new stories and points of view to be broadcast in different areas of the country.

Journalists received training in:

- interview techniques;
- targeting different audience groups;
- use and maintenance of radio equipment.

During the project ERIS also provided media monitoring training to the Convention de la Societé Civile Ivoirienne (CSCI). This strengthened CSCI's ability to monitor reporting nationwide and to contribute to a credible and transparent electoral process.

In September 2010 ERIS began a follow-up media monitoring project with CSCI and is planning a Youth Engagement project for 2011, working to minimise post-election violence.



# information et ion Electorale te d'Ivoire ation citoyenne dis de pro Côte d'Ivoire: a training session for community radio journalists.

## **ETHIOPIA**

## ERIS HAS BEEN INVOLVED IN SUPPORTING AND DEVELOPING THE MEDIA IN ETHIOPIA THIS YEAR.

From March to June 2010 ERIS experts:

- set-up nationwide training modules to improve journalists' understanding of the political process;
- translated a handbook for journalists into Amharic.

At the same time, our experts worked in partnership with the Addis Ababa School of Journalism, monitoring the print media and broadcasting during parliamentary elections. Together we compiled a report on the quality of the coverage and the time and space devoted to each party and made recommendations for the future conduct of the media.

Since August 2010 ERIS has been working with the Ethiopian Broadcasting Agency to help professionalise the media sector and regulatory bodies. Media mapping and audience surveys are helping to ensure that private radio is more commercially viable and, above all, that programming is audience-driven. This, in turn, strengthens the independence of the private media and promotes fair reporting.

## **SOMALILAND**

BUILDING ON ERIS' WORK
IN SOMALILAND LAST YEAR,
ERIS EXPERTS COORDINATED
TWO PROJECTS PROVIDING
TECHNICAL SUPPORT TO
THE SOMALILAND NATIONAL
ELECTORAL COMMISSION (NEC).

#### **FROM JANUARY TO JUNE 2010:**

- two ERIS experts worked with the NEC to assist in the preparation of the voter register;
- in collaboration with Interpeace five ERIS consultants assisted the NEC in its oversight of preparations for the June elections.



## an EXPERT'S insight

#### GILLIAN GLOYER, ERIS EXPERT IN SOMALILAND, WRITES:

We began with a quick, basic training in voter registration procedures with the Regional and District Election Officers. We followed this with a three-day Training of Trainers, then dispatched the trainers back to their regions to transfer what they had learned to the voter registration staff. The trainers were hired within their own regions, selected by the respective Regional Election Officers, which greatly simplified the logistics of bringing the voter registration and Polling Station staff together for their training. Three of the trainers were female.

The process was quite complicated and it is not surprising that not all of the Voter Registration Centres followed all the procedures to the letter. However, the new cards were issued and the revised Voter Lists prepared in time for the Presidential Elections to be held before the most intense summer heat. All that remained was for the Polling Station officers to be trained! Once again the Regional Trainers came up trumps, conducting seminars at a feverish pace in order to train the huge number of staff involved at Polling Station level; the International Republican Institute, which observed the elections, even commented in its report on how well-trained the election officials were.



## **SUDAN**

WORKING WITH OBSERVERS FROM SUDANESE CIVIL SOCIETY ORGANISATIONS AS PART OF A WIDER PROGRAMME RUN BY THE CARTER CENTER FOR UNDP, ERIS EXPERTS MANAGED A THREE MONTH PROJECT TO MONITOR ELECTION-RELATED VIOLENCE IN SUDAN AND ASSESS ITS IMPACT ON ELECTORAL PROCESSES. THIS WAS THE FIRST PROJECT OF ITS KIND IN SUDAN.

#### **FROM MARCH TO JUNE 2010:**

- we trained 50 specialised observers, two for each of the 25 states of Sudan; these observers produced six reports during the project and two conflict dossiers once it was completed;
- we produced handbooks in both English and Arabic to help citizen observers.

The April elections were a tense time in Sudan and 2011 brings the prospect of further unrest during a referendum on independence for the South. Based on feedback from debriefing sessions, ERIS hopes that the tracking methodologies and processes piloted in 2010 can be used to design evidence-based strategies to prevent such violence in the future.

Sudan: ERIS' regional coordinator and an NGO monitor mapping election-related violence, March 2010.

## **TANZANIA**

FROM JULY TO OCTOBER 2010 FIFTEEN ERIS EXPERTS TOOK PART IN A CAPACITY-BUILDING PROJECT FOR ALL EIGHTEEN POLITICAL PARTIES IN TANZANIA, PRIOR TO ELECTIONS AT THE END OF OCTOBER. THIS WAS ERIS' BIGGEST PROJECT THIS YEAR AND WAS FUNDED BY THE UNDP AND ORGANISED IN COOPERATION WITH OUR TANZANIAN PARTNER ESSEN.

The project provided training for political party representatives on:

- the electoral legal framework;
- the media;
- vulnerable groups.

Party polling agents were trained on:

- the roles and responsibilities of polling agents in electoral processes;
- operations and challenges before and during election day;
- closing the polling station and counting and tallying votes.

Participants also included members of the police force and the training offered considerable opportunity for debate and interaction between participants. ERIS also provided voter registration expert assistance to the Zanzibar Electoral Commission.





## **ZIMBABWE**

CONTINUING OUR 2009 PARTNERSHIP WITH THE ZIMBABWE ELECTION SUPPORT NETWORK (ZESN), THE FOCUS OF OUR WORK IN 2010 WAS POLITICAL FINANCE AND THE USE OF STATE RESOURCES IN POLITICAL CAMPAIGNING.

In March an ERIS expert assisted ZESN in devising a methodology and questionnaires to monitor political campaign spending. In Zimbabwe there is currently no requirement to disclose such expenditure. Observers studied indicators such as rallies, newspaper adverts, and parties' distribution of flyers. As part of this project ERIS and ZESN organised speaking events with civil society experts from Kenya and produced case-studies from Lebanon and Poland.

Subsequently, we:

- trained 20 Election Resource Officers as observers and educators;
- trained 300 Short-Term Observers.

ERIS and ZESN are cooperating in the preparation of outreach materials and on building a dialogue with Zimbabwe's political parties. ERIS and ZESN hope to continue working together on further capacity-building projects.

## ELECTION OBSERVATION MISSIONS

ERIS WORKS WITH THE BRITISH GOVERNMENT TO PROVIDE HIGH-QUALITY OBSERVERS FOR OSCE AND EU ELECTION OBSERVATION MISSIONS. PRIOR TO ELECTIONS WE ALSO PROVIDE EXPERTS FOR EUROPEAN COMMISSION EXPLORATORY MISSIONS IN COUNTRIES WHOSE ELECTIONS MAY BE OBSERVED BY THE EU.

**EU MISSIONS 2010:** 

**OSCE MISSIONS 2010:** 

EU EXPLORATORY MISSIONS 2010:

Togo Sudan

Tanzania

Guinea

Bosnia-Herzegovina

Burundi

Burundi

Côte d'Ivoire A

Azerbaijan

Ukraine

Central African Republic

Ethiopia

ERIS has endorsed the *Declaration of Principles for International Election Observation* and the *Code of Conduct for International Election Observation Missions*. We work actively to promote both. In 2010 guidelines were produced for citizen election observation. The *Declaration of Global Principles for Nonpartisan Election Observation and Monitoring by Citizen Organizations* have also now been endorsed by ERIS. See http://gndem.org for more details.

Two of this year's OSCE election observation missions - to Georgia and Azerbaijan - have been led by ERIS Board Member Dame Audrey Glover, former head of the OSCE Office for Democratic Institutions and Human Rights.

Sudan: the elections held in 2010 were the f 1986 and therefore the first in this boy's







## **OUR NETWORK**

#### WHEN IT PUTS A PROJECT TOGETHER **ERIS CAN DRAW ON A NETWORK OF OVER 800 EXPERT CONSULTANTS.**

Our database includes election administrators, civil society activists, conflict experts, former parliamentarians and local councillors, academics, lawyers, statisticians, logisticians, journalists and information specialists. As a point of principle we can provide experts from the global 'South' as well as the 'North'. Increasingly we are making contact through our projects with experts who are able to do similar work with ERIS elsewhere in the same region.

This year ERIS appointed a representative in Brussels to support our work there by liaising with the European Commission and Parliament, ambassadors, and civil society bodies based in the Belgian capital.

Sudan: election banner in Southern Sudan, April 2010. A referendum will be held in 2011.

## INFORMING THE DEBATE

ERIS IS COMMITTED TO ENCOURAGING AND CONTRIBUTING TO THE DEBATE ON THE PROMOTION OF DEMOCRACY. TO DO SO WE PUBLISH REPORTS, ARRANGE LECTURES AND CONFERENCES, AND, FROM 2011, WE WILL ORGANISE A MAJOR DEMOCRACY AWARD: THE 'DEMOCRAT OF THE YEAR'.

In 2010:

#### INAUGURAL ERIS ANNUAL DEMOCRACY LECTURE

This Lecture provides a platform in the UK for those who are working for democracy at a grassroots level, often in very difficult circumstances, and enables their insights to be passed on to a UK audience. See page 17 for a message from this year's lecturer.

#### • REPORT: DEMOCRACY IN THE COMMONWEALTH

ERIS and its partner, the Commonwealth Policy Studies Unit, continue to promote *Democracy in the Commonwealth*, published in November 2009 and praised by the Financial Times and the Economist. This report argues that the commitment to democracy promotion must be the defining characteristic of the Commonwealth and calls for "visionary leadership" from Commonwealth Heads of Government to that end.





Bosnia and Herzegovina: vote counting, October 2010. 20 observers were recruited and managed by ERIS.

#### UK GOVERNMENT POLICY

In December 2010 the Foreign and Commonwealth Office Minister of State Jeremy Browne MP and the Department for International Development Parliamentary Under-Secretary of State Stephen O'Brien MP spoke at a meeting organised by ERIS on the new UK Government's policy on support for democracy worldwide. The Ministers used the occasion to launch the new FCO and DFID guidelines *On Electoral Assistance*. The event, which took place in the Foreign and Commonwealth Office, was attended by politicians, journalists, academics, NGO representatives, government officials, and business people.

In 2011:

#### DEMOCRACY AWARD

In 2011 ERIS is launching its 'Democrat of the Year' Award. This will be presented to a civil society activist from a non-OECD country who has made a substantial contribution to promoting the cause of democracy. Further information and nomination forms can be found on the ERIS website.

#### • ERIS ANNUAL DEMOCRACY LECTURE

The 2011 Annual Democracy Lecture will be delivered in London, in the autumn, by Dr Jibrin Ibrahim, Director of the Abuja-based Centre for Democracy and Development.

## MESSAGE FROM THE 2010 ANNUAL DEMOCRACY LECTURER



ASMA JAHANGIR DELIVERED THE ERIS ANNUAL DEMOCRACY LECTURE ON 18 NOVEMBER 2010. THE EVENT WAS ORGANISED IN PARTNERSHIP WITH THE McDOUGALL TRUST AND THE WESTMINSTER FOUNDATION FOR DEMOCRACY. HERE IS HER SPECIAL MESSAGE FOR READERS OF THE ERIS ANNUAL REPORT:

#### "NO ROOM FOR LOSS OF CONFIDENCE IN THE PROMOTION OF DEMOCRACY

Since the Iraq war there seems to have been a 'loss of nerve' amongst Governments and others in the global North. References to the promotion of democracy now tend to sound more tentative

and provisional. The stand on principle may be firm, but it does not always appear that way.

That is a shame. We need the support of Governments, NGOs and individuals in the North. We urge you to continue to make clear that democratic values and principles are indeed universal. We appeal to you to continue to give your support to the promotion of democracy. We need you, our friends in the global North, to continue to express your solidarity with us, the democratic activists in the 'South' who are – to use a Western expression – 'at the sharp end'. Please don't equivocate or dilute your adherence to principle because of your fear of perceptions on the 'Arab street' or in the Pakistani or Afghan village.

And please, despite the severity of the economic crisis you are going through, don't cut back on the resources you devote to your work for human rights and democracy elsewhere in the world. Times are tough for democrats in many countries. We need your continued support now more than ever. "

Asma Jahangir is one of Pakistan's leading democracy activists and was recently elected as the first female President of the Pakistan Supreme Court Bar Association.

### **OUR FINANCES**

#### **FINANCIAL SUMMARY**

Our financial situation continues to improve and is better now than for some years. This reflects both the increased number of projects undertaken by ERIS in 2009 and 2010, and the successful completion of major projects in Côte d'Ivoire, Somaliland, Tanzania, and Zimbabwe, which together represent more than half our work.

Our central staff costs have been kept below 7% and all other administrative costs to below 3.5%, so that almost 90% of our income is spent directly on projects. We intend that this will continue in the coming year.

Thanks are due to our parent body, the Electoral Reform

Society, which has supported us with working funds over the years, particularly on the larger projects. This has in turn depended on the efforts of our sister organisation, Electoral Reform Services, which ultimately supports the whole Electoral Reform family. Thanks are also due to our Finance and Administration team which has done so much against tight deadlines.

We are well placed to undertake whatever work is requested of us in 2011 and look forward to another busy year.

#### **David Mathieson**

**Treasurer, Electoral Reform International Services** 

#### **INCOME 2009 vs 2010**

#### 10 MONTHS TO OCTOBER 2010

£2,017,807

**FULL YEAR 2009** 

£1,038,568

#### **PROJECTS AND ADMINISTRATION COSTS 2009 vs 2010**

#### 10 MONTHS TO OCTOBER 2010



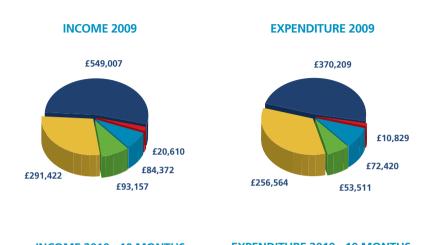
#### **FULL YEAR 2009**

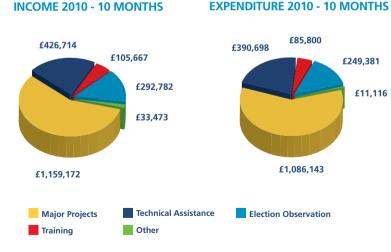


At the time of writing, financial data is available for the first ten months of 2010. Despite the economic downturn both our income and expenditure for this period far exceed that for the whole twelve months of 2009.

Our work on major projects accounts for the largest part of our income and expenditure up to 31 October 2010. We are pleased that the proportion of both our income and expenditure accounted for by these vital projects is increasing year on year.

ERIS' financial year ends on 31
December. Year-end figures for 2010
will be audited in 2011 by A. I.
Cohen & Associates Limited,
Chartered Accountants & Statutory
Auditor. For a copy of the official
audited financial statement please
contact Mr Eric Syddique, ERIS
Company Secretary, at
finance@eris.org.uk or contact the
ERIS office on +44 (0) 20 7620 3794.







## STATEMENT OF FINANCIAL ACTIVITIES FOR JAN TO OCT 2010 AND CALENDAR YEAR 2009

#### **FINANCIAL YEAR ENDS 31 DECEMBER**

	TEN MONTHS TO 31 OCT 2010 £	YEAR TO 31 DEC 2009 £
INCOME	2,017,807	1,038,568
PROJECT COSTS	1,823,037	763,533
GROSS SURPLUS	194,770	275,035
ADMINISTRATIVE COSTS	210,078	265,903
OPERATING SURPLUS/(DEFICIT)	(15,308)	9,132
INTEREST RECEIVABLE	69	1,716
INTEREST PAYABLE AND SIMILAR C	HARGES 55	(7)
SURPLUS/(DEFICIT) ON ORDINARY ABEFORE TAXATION	ACTIVITIES (15,293)	10,841
TAX ON SURPLUS/DEFICIT ON ORD	INARY ACTIVITIES	-
SURPLUS/(DEFICIT) FOR THE FINAN	CIAL YEAR	10,841

## **OUR STRUCTURE AND STAFF**

#### **STRUCTURE**

Originally established in 1992 by the UK Electoral Reform Society, ERIS is a separate limited company (company number 4194448) registered in England and Wales. ERIS has a Board and operates from an office in London with assistance from two consultants, in Cornwall and in Brussels.

#### **BOARD**

Keith Best (Chair) Eric Syddique (Secretary)

David Mathieson (Treasurer)

Angus Cameron (Chair, Finance Committee)

James Blair

Garth Glentworth OBE

Dame Audrey Glover DBE CMG

Simon Hearn

Derek MacLeod

Kaye Oliver CMG OBE Roger Wilson CBE

Sam Younger

#### **STAFF**

Holly Ruthrauff Director of Programmes (Maternity Cover)

Helen Barnes Director of Programmes (Maternity leave from Sept)

Christopher Child Senior Professional Officer

Grace Favrel Programme Manager (Africa and Middle East)
Iwona Grzyb Programme Manager (Asia and Eastern Europe)

Beata Matysiewicz Programme Officer Catherine Pollard Programme Officer Jean Naylor Finance Manager

Naomi Jones Office Administrator/Finance Officer

Colin Jennings International Adviser Alasdair MacDermott Brussels Representative

#### **INTERNS**

ERIS interns, known as Programme Assistants, usually spend three months each in the ERIS office

In 2010 the interns were:

Maryline Gachoya

Tim Hilger

Geraldine Kombonglangi

Pippa Page Patrick Rogers Tom Walker



#### **TRAINING COURSES**

As well as training Long-Term Election Observers ERIS offers a range of other courses. We provided media training courses, for example, in 2010 for the Zimbabwe Election Support Network (ZESN) and in 2009 for the European Network of Election Monitoring Organisations (ENEMO).

#### **NEW ERIS WEBSITE**

In October 2010 ERIS launched its updated website with a more user-friendly and modern design. It includes news of ERIS' projects and details of recruitment for upcoming missions. www.eris.org.uk

## **MAJOR PROJECTS**

## ERIS HAS CONSIDERABLE EXPERIENCE IN THE MANAGEMENT OF MAJOR PROJECTS. SOME EXAMPLES FROM RECENT YEARS:

TANZANIA	2010	US \$1.48m project to train party activists in election procedures and working with the media, funded by UNDP
SUDAN	2010	US \$250,000 project: working with Sudanese NGOs to monitor and document election related violence up to, during and after the April elections, funded by UNDP and DFID via the Carter Center
ZIMBABWE	2009-10	US \$250,000 regeneration of ZESN domestic observer network, funded by the UN Democracy Fund
CÔTE D'IVOIRE	2008-10	€0.58m electoral education and information campaign, funded by European Commission
NEEDS II	2005-7	€1.77m, Network of Europeans for Electoral and Democracy Support, funded by European Commission
LIBERIA	2005-6	€1.53m, Elections Programme, funded by European Commission
ETHIOPIA	2005-6	€1.42m, Electoral Support Programme, funded by UNDP

#### **ELECTORAL REFORM INTERNATIONAL SERVICES**

6 Chancel Street London SE1 0UU United Kingdom

TEL: +44 (0) 20 7620 3794 FAX: +44 (0) 20 7928 4366 EMAIL: erisuk@eris.org.uk WEB: www.eris.org.uk

Company No: 4194448

Registered in England and Wales

#### **THANKS**

ERIS would like to thank everyone who helped us in 2010 – in particular our interns, expert consultants, trainers and observers; the NGOs, election management bodies, governments and other local and international partners with which we work; Scott's Tours; Coutts Bank; A. I. Cohen (auditors); Marsh Ltd; our friends in the Electoral Reform Society; Michael Steed, Paul Wilder and everyone at the McDougall Trust; Tom Walker and Not Only But Also for their work on our website; our caterer Nettie Dean and our cleaners Ramon's Cleaning Company.

This Annual Report was prepared for ERIS by Patrick Rogers, designed by Alexandra Huchet (huchetalex@googlemail.com) and printed by Brightside Printers, G7, Linton House, 164-180 Union Street, London SE1 0LH.

Cover photo: a woman votes in Sierra Leone.

We are grateful to the ERIS-nominated observers Maryann Maguire, Melanie Leathers, Shobha Singh, and John Earls for contributing photographs to this report.