



From Power Outages to Paper Trails

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Reasons for IT Project Failure

- Poor Communications
- Inadequate Resource Planning
- Unrealistic Schedule
- Poor Project Requirements
- Lack of Stakeholder Buy-in / Support



Prerequisites for Success

- Clear definition of the mission
- Clear goals for the project
- Realistic expectations
- Willingness to reengineer
- Appropriate Technology



The Planning Phase

Who should be involved?

Who will be effected by the new system?



Defining requirements

- Set realistic timeframe
- Assess needs & potential solutions
- Specify and Procure
- Contract
- Merge with Project Timeline
- Voter Information
- Election Worker Training
- Establish Legal Framework



What is Appropriate Technology

- Cost effective
- Easy to manage, deploy, support and extend
- Mature
- Interoperable, modular, flexible
- Standards-based

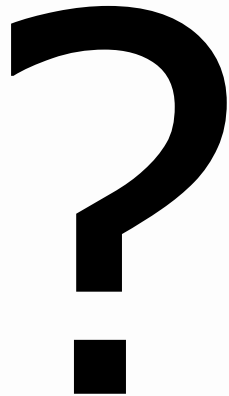


Appropriate for Elections

- Accessible
- Secure
- Accountable
- Auditable
- Transparent



The Next Big Thing





The Next Big Thing

- Email
- Office Applications
- Financial Management
- Logistics



The Next Big Thing

What is the biggest obstacle to effective democracy?





Closing

"The early bird gets the worm

. . . but the second mouse gets the cheese."